



## **Code of Conduct**

The Whiritoa Lifeguard Service (WLS) code of conduct sets out the behavioural expectations of all users of the club facilities, including members, visitors from other clubs, parents/guardians of junior members and non-members such as bar patrons. The principals of the WLS code of conduct are consistent with those of SLSNZ Code of Conduct.

### **General Principles**

- Respect the rights, dignity and worth of others
- Be fair, considerate, and honest in all dealings with others
- Be professional in, and accept responsibility for, their actions
- Make a commitment to providing quality service
- Ensure that any physical contact with another person is appropriate to the situation and necessary for the particular lifeguarding activity, and refrain from any form of harassment, discrimination, or abuse of others
- Report any alleged breaches of the code of conduct or other club policies to the appropriate club official or committee member (these details can be found on the club website).

### **Facilities**

- This is a smoke free club. Smoking, including E-cigarettes & vaping is not permitted anywhere within the clubhouse, accommodation area or on club grounds – inside and out.
- Help to clean the clubhouse as requested by the Patrol Captain, Facilities Director or Committee Member.
- The Lifeguard kitchen facility must be left clean and tidy in a timely manner so that the incoming patrol members are able to take rest and meal breaks without having to deal with the mess of others. This is a Lifeguard kitchen ONLY. No Junior Surf and no parents are allowed in the kitchen or bunkrooms. Rookies or Trainees on patrol are allowed to use the kitchen but only while on patrol.

- All Lifeguards under the age of 16 must have vacated the Clubhouse by 10pm unless they are actively supervised by their parent/guardian.
- Report any health and safety risks, incidents or damage to the Health and Safety Officer and Patrol Captain.
- Remove all personal equipment from the club at the end of each patrol shift or stay. Personal property can be stored tidily in the cubbies.

### **Patrolling and training**

Please advise the Facilities Director and/or Patrol Captain if you have any underlying medical conditions or allergies that could impact you whilst you are at the club. They must also be advised if you are on prescription medication that may impact your performance of lifeguard duties.

Observe all club regulations and policies, including but not limited to;

WLS accommodation agreement and contract (Regulation E 12.0)

WLS alcohol policy (Regulation A 6.0)

WSLC Volunteer agreement